



STATEMENT OF PATIENT'S RIGHTS AND RESPONSIBILITIES

PURPOSE: To ensure that all patients are aware of their rights and responsibilities and to make informed decisions about their care.

SCOPE AND RESPONSIBILITY: All Hospital Staff

PROCEDURE: The patient and or his/her representative is, at a minimum, entitled to the following rights:

- A. The right to participate in the development and implementation of his or her plan of care; §482.13(b)(1)
- B. Or his or her representative (as allowed under state law) has the right to make informed decisions regarding his or her care. The patient's rights include being informed of his or her health status, being involved in care planning and treatment, and being able to request or refuse treatment. This right must not be construed as a mechanism to demand the provision of treatment or services deemed medically unnecessary or inappropriate; §482.13(b)(2)
- C. The right to formulate advance directives and to have hospital staff and practitioners who provide care in the hospital comply with these directives, in accordance with §489.100 of 42 CFR 489.100, §489.102 of 42 CFR 489.102, and §489.104 of 42 CFR 489.104; §482.13(b)(3)
- D. The right to have a family member or representative of his or her choice and his or her own physician notified promptly of his or her admission to the hospital; §482.13(b)(4)
- E. The right to personal privacy; §482.13(c)(1)
- F. The right to receive care in a safe setting; §482.13(c)(2)
- G. The right to be free from all forms of abuse or harassment; §482.13(c)(3)
- H. The right to the confidentiality of his or her clinical records; §482.13(d)(1)
- I. The right to access information contained in his or her clinical records within a reasonable time frame. The hospital must not frustrate the legitimate efforts of individuals to gain access to their own medical records and must actively seek to meet these requests as quickly as its record keeping system permits. §482.13(d)(2)
- J. The right to be free from restraints of any form that are not medically necessary or are used as a means of coercion, discipline, convenience, or retaliation by staff; §482.13(e)(1)
- K. The right to be fully informed of and to consent or refuse to participate in any unusual, experimental or research project without compromising his/her access to services;

- L. The right to know the professional status of any person providing his/her care / services;
- M. The right to know the reasons for any proposed change in the Professional Staff responsible for his/her care;
- N. The right to know the reasons for his/her transfer either within or outside the hospital;
- O. The relationship(s) of the hospital to other persons or organizations participating in the provision of his/her care;
- P. The right of access to the cost, itemized when possible, of services rendered within a reasonable period of time;
- Q. The right to be informed of the source of the hospital's reimbursement for his/her services, and of any limitations which may be placed upon his/her care;
- R. Informed of the right to have pain treated as effectively as possible.
- S. A hospital must have written policies and procedures regarding the visitation rights of patients, including those setting forth any clinically necessary or reasonable restriction or limitation that the hospital may need to place on such rights and the reason for the clinical restriction or limitation. A hospital must meet the following requirements:
- Inform each patient (or support person, where appropriate) of his or her visitation rights, including any clinical restriction or limitation on such rights, when he or she is informed of his or her other rights under this section. §482.13(h)(1)
 - Inform each patient (or support person, where appropriate) of the right, subject to his or her consent, to receive the visitors whom he or she designates, including, but not limited to, a spouse, a domestic partner (including a same sex domestic partner), another family member, or a friend, and his or her right to withdraw or deny such consent at any time. §482.13(h)(2)
 - Not restrict, limit or otherwise deny visitation privileges on the basis of race, color, national origin, religion, sex, gender identity, sexual orientation, or disability. §482.13(h)(3)
 - Ensure that all visitors enjoy full and equal visitation privileges consistent with patient preferences. 482.13(h)(4)
- T. The patient's family has the right of informed consent for donation of organs and tissues.

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